



FREQUENTLY ASKED QUESTIONS (FAQS)
FOR
CQI CERTIFICATE

1. Will I be able to obtain membership? 1

2. Is there any entry criteria? 1

3. What standard is the qualification? 1

4. Will I be able to cope? 1

5. When does the course start? 1

6. How do I enrol? 1

7. How many modules can I take? 1

8. How much study time will it take? 1

9. Does QM&T offer all the Certificate modules? 1

11. What are the Certificate modules? 1

12. What does the learning pack consist of? 1

13. Do I keep the work books? 2

14. Is it possible to do the course other than by distance learning? 2

15. What are the costs? 2

16. Is there an examination fee? 2

17. Where does the examination take place? 2

18. What happens if I fail? 2

19. What is the pass mark? 2

20. When do I get the exam results? 2



Below is a list of typical questions:

1. *Will I be able to obtain membership?*
When you register on the course you will get six months student membership. For further details regarding membership please contact the CQI (The Chartered Quality Institute, 12 Grosvenor Crescent, London, SW1X 7EE, T: +44 (0)20 7245 6722 F: +44 (0)20 7245 6788, E: info@thecqi.org W: <http://www.thecqi.org/>)
2. *Is there any entry criteria?*
No, a basic knowledge of English and mathematics is recommended.
3. *What standard is the qualification?*
NVQ Level 3. This is an excellent qualification in quality and provides a stepping stone towards starting the Diploma and membership of the CQI.
4. *Will I be able to cope?*
Said simply yes, but that's what QM&T are there for and if you are not sure then talk to one of our tutors (tutor@qmt.co.uk)
5. *When does the course start?*
Any time. Examinations are in January and June each year.
6. *How do I enrol?*
By completing a QM&T student application form and paying the fees (by bank transfer, cheque or credit card).
7. *How many modules can I take?*
There are three modules. C1, C2 and C3. You can take all three modules in one year to complete the CQI Certificate in Quality Assurance.
8. *How much study time will it take?*
The CQI recommend 120 hours.
9. *Does QM&T offer all the Certificate modules?*
Yes, all modules are included in our distance learning pack.
10. *How is the assessment carried out?*
Modules C1 and C2 are assessed by assignments, which are marked by your tutor and marks are moderated by the CQI. C3 is assessed with an examination in January or June.
11. *What are the Certificate modules?*

Title	Assessment
C1 Quality: Customer, clients and markets	Assignment
C2 Quality: Principles of data analysis	Assignment
C3 Quality: Models, standards and laws	Examination
12. *What does the learning pack consist of?*
A text book, work books for each module with questions and answers, assignment briefs, plus one years tutor support.



13. *Do I keep the work books?*
All the material sent is yours to keep.
14. *Is it possible to do the course other than by distance learning?*
No, we only offer this course by distance learning.
15. *What are the costs?*
See pricing at <http://www.qmt.co.uk/pricing.htm>
16. *Is there an examination fee?*
Yes, CQI's examination/module entry fees change every year. For 2008, the module entry fees is £70 per module.
17. *Where does the examination take place?*
You need to arrange to sit the C3 exam as an external student either at the CQI head office or at your local college. C1 & C2 you don't need to sit an exam. They are both assessed by assignments.
18. *What happens if I fail?*
Don't be so pessimistic. You can retake, but we are the best performing college and we have won the Best CQI College award for the past 2/3 years.
19. *What is the pass mark?*
40% for which you receive a CQI Certificate.
20. *When do I get the exam results?*
January exam results are released in mid March. June exam results are released in mid August.

Note: QM&T will make every effort to keep this information up to date. However, the criteria associated with the CQI Certificate course changes, QM&T therefore cannot be held responsible for any inaccuracies in the above information.